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| <p>Data Recovery / Data Read form</p> <p>Please provide the completed form together with the device - the device will be forwarded to the laboratory upon receipt of a fully completed order.</p> | <p>External order number:</p> <p>.....</p> <p><i>Customer order number - the number will be included in the final extraction report.</i></p> | <p>Int. Number order:</p> <p>.....</p> <p><i>Filled by ulTi-COM Sp. z o.o.</i></p> |
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CONTRACTING / ORDERING INFORMATION:

Company name: _____

First name and last name: _____

Street: _____

Post code, City and Country: _____

Phone number: _____ E-mail: _____

VAT INVOICE DETAILS:

Company: _____

VAT ID (if available): _____

Street: _____

Post code, City and Country: _____

INFORMATION ON THE DEVICE / MEDIA:

Device type (telephone / laptop / navigation / SD card, etc.): _____

Manufacturer: _____

Model : _____

Serial number / IMEI: _____

PIN code / BACKUP PIN / PassCode / Pattern - if known: _____

ADDITIONAL INFORMATION:

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| <ul style="list-style-type: none"> ● Consent to open the device (for ISP reading, etc): YES / NO ● Consent to reading by desoldering IC the (Chip-Off): YES / NO ● Consent to root phone (if available)*: YES / NO ● Consent to upload "Forensically sound Connector/file" to phone in order to acquire data from it (if available)*: YES / NO <p><i>* delete NOT accepted option</i></p> | <p>NOTES FROM CUSTOMER / SPECIAL REQUIMENTS:</p> |
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** Root in the case of Samsung phones is connected with setting the KNOX flag to the value 0x01 which results in the loss of warranty rights and the lack of access to data stored in KNOX containers*

TERMS AND CONDITIONS FOR THE PROVISION OF READ AND RECOVERY SERVICES:

1. Multi-COM Sp. z o.o. with headquarters at ul. Krzaklewskiego 31B, 36-100 Kolbuszowa, NIP: 814-15-61-101, undertakes to attempt to read data according to the instructions of the ordering party from the entrusted device.
2. Multi-COM Sp. z o.o. declares that the activities aimed at data reading perform with the greatest care, but it does not guarantee that all information on the phone can be recovered.
3. Multi-COM Sp. z o.o. is not liable for hidden or physical defects of the delivered device, which may appear only during the examination of damage and reading, as well as not responsible for hidden physical defects and data damage on the delivered device.
4. Multi-CM Sp. z o.o. informs that opening the device, if it is necessary to diagnose the scope of damage or to recover data, can cause permanent and irreversible damage to the device, preventing its further, normal use, and also involves the loss of warranty claims, which the Customer is aware of and what agrees.
5. The Orderer declares that he is the owner (administrator) of the transferred device and all data and information contained therein comply with applicable law. Multi-COM Sp. z o.o. is not responsible for the legality of the software and information stored on the device supplied.
6. The Customer agrees to the processing of data contained on the entrusted device in order to read / recover them *.
7. Multi-COM Sp. z o.o. undertakes to protect the data entrusted, as well as to respect the trade secret regarding cooperation with the ordering party and not to provide any information about the ordering party without his prior consent.
8. All information regarding activities related to the reading / retrieval process constitute the secret of Multi-COM Sp. z o.o.
9. The recovered data is stored and secured by Multi-COM Sp. z o.o. until they are picked up by the Customer.
10. Multi-COM Sp. z o.o. declares that he will not be a participant in any disputes between the commissioner and third parties, related in any way to the results of the analysis and data recovery.
11. The Orderer declares that he knows the procedure of data recovery, the method of setting the price and the current price list of Multi-COM Sp. z o.o.
12. In the event of resignation from the service, the device is sent back to the address indicated by the customer or at the customer's request it may be issued at the company's headquarters. The cost of sending the device to the customer in the case of sending back the device is charged to the Customer.

I declare that the above data is correct and I accept the above conditions:

Date and legible signature (stamp if available)